

Frequently Asked Questions about the Notice of Commencement

1. What is a Notice of Commencement of Chapter 11 Cases? Why did I receive this legal notice about AMR's Chapter 11 case?

The Notice of Commencement of Chapter 11 Cases (NOC) is a required, customary legal document indicating that AMR and its subsidiaries, including American Airlines and American Eagle, have filed voluntary petitions for Chapter 11 reorganization. The NOC is typically distributed early in the Chapter 11 process and is intended to provide initial basic information about the filings. Distribution of the NOC is a routine part of the process and a wide range of parties receive a copy of it.

2. What is a "Section 341 Meeting"?

The Section 341 Meeting is for informational purposes for AMR's creditors. It is currently scheduled for 1 p.m., January 19, 2012, at 80 Broad Street, Fourth Floor in New York, N.Y. While parties who believe they have a claim against the Company are welcome to attend, no one is required to attend. No claims or rights will be considered or determined at the meeting.

3. How can I file a claim? Is there a date by which I must file a claim?

The Court has not yet set the deadline (also known as the "Bar Date") and procedures for filing general and governmental claims. Once that has happened, creditors will receive a proof of claim form and instructions on how to file a claim. However, there are Orders relating to certain procedures that have been entered or may be entered by the Bankruptcy Court, including orders approving special procedures related to (i) the rejection of aircraft, engine, and propeller leases; the abandonment of aircraft, engines, and propellers; and the surrender and return of such equipment and documentation related thereto; (ii) claims under the Perishable Agricultural Commodities Act of 1930, as amended; and (iii) reclamation claims under 11 U.S.C. § 546(c) and claims asserted under 11 U.S.C. § 503(b)(9). Information about the claims process, including how to file a claim, is available at: www.amrcaseinfo.com or by emailing amrcaseinfo@gcginc.com.

4. Who can I contact if I have further questions?

AMR cannot provide legal advice regarding the Chapter 11 cases. Persons who have questions about whether they are creditors or about how to pursue a potential claim against the Company should contact their own lawyers for legal advice. Further information about the Chapter 11 filings can be obtained from AMR's claims agent, The Garden City Group, by calling 1-888-285-9438 (US and Canada) or 1-440-389-7498 (International) or by visiting www.amrcaseinfo.com. For more information about American Airlines' restructuring, please visit www.aa.com/restructuring.