

AMR Bar Date/Proof of Claim Process FREQUENTLY ASKED QUESTIONS

By May 18, 2012, AMR Corporation and its various subsidiaries that filed Chapter 11 petitions, including American Airlines and American Eagle Airlines, will mail a legal notice entitled – Notice of Deadlines for Filing Proofs of Claim (“Bar Date Notice”) to their employees, retirees, suppliers, vendors, and others informing them about AMR’s general and governmental "Bar Date" and claims procedure as part of the Chapter 11 process. The mailing is a routine, but important, part of any Chapter 11 case. The Bar Date, July 16, 2012, is the last date for creditors to file a general and governmental proof of a claim with the Bankruptcy Court.

Below are some frequently asked questions and answers about the mailing. Keep in mind that neither the Company nor GCG, Inc., AMR’s claims agent, can provide legal advice about the Chapter 11 cases. Anyone with questions about whether they are creditors or about how to pursue a potential claim against the Company should contact their own attorney for legal advice. Information about the Chapter 11 filings and the claims process, including how to file a claim, can be obtained from GCG, Inc., by calling 888-285-9438 (toll free in the US and Canada) or 1-440-389-7498 (international toll) or by visiting www.amrcaseinfo.com.

Creditors and employees should be aware of the following:

IT IS VERY IMPORTANT THAT YOU REVIEW ANY INFORMATION YOU RECEIVE FROM THE GCG, INC. ABOUT THE BAR DATE VERY CAREFULLY. YOU SHOULD CONSULT AN ATTORNEY IF YOU HAVE ANY QUESTIONS, INCLUDING WHETHER YOU SHOULD FILE A PROOF OF CLAIM.

General FAQ

1. What is the Bar Date?

The Bar Date that is referenced in the Bar Date Notice is the general and governmental bar date, and is the last date on which a Proof of Claim form can be filed (excluding claims under section 503(b)(9) of the Bankruptcy Code, reclamation demands pursuant to section 546 of the Bankruptcy Code, and claims filed pursuant to the Perishable Agricultural Commodities Act). The Court has set **July 16, 2012 at 5pm Prevailing Eastern Time** as the general and governmental Bar Date for filing claims in AMR’s Chapter 11 cases. The bar date is the last date and time for each person or entity (including, without limitation, individuals, partnerships, corporations, joint ventures, trusts, and governmental units) to file a proof of claim. Other Claims Procedures and applicable bar dates were set with respect to claims under section 503(b)(9) of the Bankruptcy Code, reclamation demands pursuant to section 546 of the Bankruptcy Code, and claims filed pursuant to the Perishable Agricultural Commodities Act. For more information on these claims procedures, please visit www.amrcaseinfo.com.

2. What is a Proof of Claim form?

The Proof of Claim form is the document that a creditor must complete to assert a claim. A Proof of Claim form is being mailed to known creditors and is also available at www.amrcaseinfo.com.

3. What is a claim?

A "claim" is a right to a payment from the Company that arose before November 29, 2011.

4. If I received a Bar Date Notice, does this mean that I have a claim?

American is required to provide the Bar Date Notice to potential creditors, but receipt of the Bar Date Notice and Proof of Claim form does not necessarily mean that you have a claim against AMR or any of its subsidiaries. We cannot provide legal advice about the Chapter 11 cases. If you have questions about whether you are a creditor or about how to pursue a potential claim, you should contact your attorney for legal advice.

5. What if I have a claim and do not file a Proof of Claim by the Bar Date?

A holder of a claim that arose before November 29, 2011, who fails to file a Proof of Claim before the Bar Date (unless exempted from the requirements of the Bar Date order), will lose the right to assert that claim against the Company.

6. Should I file a claim for the loss in value of my AMR stock?

A holder of AMR stock is not required to file a Proof of Claim solely because of the holder's stock ownership. However, if a stockholder wishes to assert a claim that is not based solely upon his or her stock ownership, a Proof of Claim must be filed.

7. Can I e-mail or fax the Proof of Claim Form?

No. Proof of Claim forms must be mailed or hand delivered. E-mails and faxes will not be accepted.

8. Can I send the Proof of Claim Form to the Company?

No. All Proof of Claim forms must be sent to the address listed below.

9. Where do I send the Proof of Claim Forms after they have been completed?

If sent by mail, completed original Proof of Claim forms should be sent to:

AMR Corporation, et al.
c/o GCG
P.O. Box 9852
Dublin, OH 43017-5752

If sent by hand delivery or by overnight courier, completed Proof of Claim forms should be delivered to:

AMR Corporation, et al.
c/o GCG
5151 Blazer Parkway, Suite A
Dublin, Ohio 43017

Proofs of Claim must be filed so that they are actually received before July 16, 2012 at 5pm Prevaling Eastern Time.

10. After I return the completed Proof of Claim form, will I receive confirmation that the form was received?

To receive an acknowledgement of the filing of your Proof of Claim, enclose a second copy of your Proof of Claim and a stamped and self-addressed envelope. Once your claim has been received and processed, you will also be able to view the first page of your claim through the creditor search function at www.amrcaseinfo.com.

11. How can I find out how much the Company says it owes me?

The Company has filed Schedules of Assets and Liabilities and Statements of Financial Affairs with the Bankruptcy Court. These documents show the amounts owing to the Company's creditors as reflected in the Company's books and records and whether such amounts are classified as disputed, unliquidated, or contingent. As the Bankruptcy Court entered first day orders granting authority to the Company to pay certain prepetition obligations in the ordinary course of business, only amounts for prepetition obligations that have not been paid as of February 10, 2012 are included. The amounts shown, however, may have changed because of postpetition payments or as additional information has become available.

If your claim was included in the Schedules of Assets and Liabilities and Statements of Financial Affairs, your Proof of Claim form will be pre-printed to indicate the scheduled amount of your claim and whether your claim was classified by the Company as disputed, unliquidated, or contingent.

12. Do foreign vendors need a claim form, or will we automatically be paid for the outstanding pre-petition amount owed to us?

Generally, any supplier that qualifies as a Foreign Vendor and is paid its pre-petition claim will not be required to submit a claim form. If you believe that you have not been paid in full you may file a proof of claim. If you have other questions, please consult with your own legal counsel.

Employee-Specific FAQ

1. Why did AMR send the Bar Date Notice to employees?

The mailing of the Bar Date Notice to all employees is a routine part of a Chapter 11 case.

2. What do I need to do in response to the Bar Date Notice?

If you believe that you have a claim against the Company concerning a matter that arose before November 29, 2011, you should review the materials carefully since Proofs of Claim must be submitted by July 16, 2012 at 5pm Prevailing Eastern Time. If you do not have a claim, you do not need to do anything in response to the Bar Date Notice. If you believe that you have a claim, you may want to consider obtaining advice from an attorney about your claim and how to submit a Proof of Claim.

3. Do I need to file a claim for regular wages and benefits earned before the Chapter 11 filing?

Because we received court authorization to continue paying wages and benefits to our employees as normal for the periods before and after our Chapter 11 filing on November 29, 2011, we expect that most employees have received payment for wages and benefits for the period before November 29, 2011. We believe that if you have received your pay, medical benefits, expense reimbursements, and other benefits from your employer as usual, then you would not have a claim for these items. If you believe that you have a claim, you may want to consider obtaining advice from an attorney about your claim and how to submit a Proof of Claim. We did not receive court authorization to pay equity-based or cash incentive compensation relating to the period before November 29, 2011, and therefore we have not made any payments of such compensation. Accordingly, employees who were participating in such incentive compensation arrangements may wish to consider whether they have a claim relating to such incentive compensation and whether they wish to file a Proof of Claim.

4. If I own stock, stock options or restricted stock, do I need to file a Proof of Claim?

As noted above, you do not need to file a Proof of Claim based solely on your ownership of AMR stock (and the same applies to holders of stock options or shares of restricted stock). However, restricted stock units which are settled in cash rather than shares of AMR stock might be treated differently depending on the circumstances, and employees who are credited with restricted stock units (and not actual shares of restricted stock) may wish to consult an attorney as to whether they might have a claim and may wish to file a Proof of Claim.

5. Who should I call if I have questions about filing a claim?

For information about the Chapter 11 filings and the claims process, including how to file a claim, you may call GCG, Inc. on 888-285-9438 (toll free in the US and Canada) or 1-440-389-7498 (international tolls), or visit www.amrcaseinfo.com. Please remember that GCG, Inc. cannot provide legal advice, and therefore you may also want to consult with your own attorney. We cannot provide legal advice about the Chapter 11 cases.

Retiree-specific FAQ

1. Why did American send the Bar Date Notice to Retirees?

The mailing of the Bar Date Notice selectively to retirees and former employees is a routine procedure in a Chapter 11 case. As a Chapter 11 case attempts to resolve all claims against a debtor, the provision of notice to holders of potential claims is encouraged. We are not certain whether any retiree or former employee may wish to assert a claim against us and accordingly have selectively sent the Bar Date Notice to retirees and former employees.

2. What do retirees need to do in response to the Bar Date Notice?

If as a retiree you believe that you have a claim against the Company for a matter that arose before November 29, 2011, the date that the Company filed its Chapter 11 petition, you should review the materials carefully since Proofs of Claim must be submitted by July 16, 2012 at 5pm Prevailing Eastern Time. If you do not have a claim, you do not need to do anything in response to the Bar Date Notice. If you believe that you have a claim, you may want to consider obtaining advice from an attorney about your claim and how to submit a Proof of Claim.

3. Do retirees need to file claims because American may make changes to post-retirement health and welfare benefits that could increase the cost or reduce the benefit provided to retirees and survivors?

If you believe you have a right to post-retirement health or welfare benefits that cannot be modified or terminated without your consent, you may want to consult an attorney as to whether you have a claim and how to submit a Proof of Claim form. Modification or termination of post-retirement health or welfare benefits during the Chapter 11 case that cannot be modified or terminated without mutual consent and other post-retirement health and welfare benefits may be subject to the requirements of section 1114 of the Bankruptcy Code which provides for a negotiation process with a court-appointed committee to represent retirees. However, section 1114 proceedings do not excuse the requirement to file a Proof of Claim before the Bar Date to preserve any claim you may have.

4. Do retirees need to file a claim for pension benefits?

We believe we have paid all contributions to our 401(k) plans and other qualified defined contribution plans for the period before November 29, 2011, and accordingly there should not be any claims for unpaid contributions for such period. Pension benefits under such plans are payable from a separate trust and generally do not result in a claim. In the case of any of our qualified defined benefit pension plans, only the Pension Benefit Guaranty Corporation is entitled to submit claims for unfunded benefits under such plans. Therefore, there is no need to submit a Proof of Claim for these benefits. However, benefits that are paid from a nonqualified plan are subject to the Chapter 11 proceedings, and if you believe that you have a Claim for those nonqualified benefits, you should file a Proof of Claim.

5. Who can retirees contact for questions about filing a claim?

For information about the Chapter 11 filings and the claims process, including how to file a claim, you may call GCG, Inc. at 888-285-9438 (toll free for US and Canada) or at 1-440-389-7498 (international toll), or visit www.amrcaseinfo.com. You may also want to consult with your own attorney. We cannot provide legal advice about the Chapter 11 cases.